

BCCL houses	:	44155
Non-BCCL houses		
(Authorised Private)	:	29444
Un-authorised (Encroachers)	:	23847
Others (Religious structures, Schools, Post office etc.)	:	868
<b>TOTAL</b>	:	<b>98314</b>

- (iii) The houses from the endangered area to be rehabilitated in 4 to 5 satellite townships in non coal bearing areas along the periphery of Jharia Coalfield. The total investment has been estimated at Rs. 4185.94 Crs. to be spent in 12 years time frame.
- (iv) The rehabilitation of BCCL houses shall be the responsibility of BCCL. Rehabilitation of Non-BCCL houses from the endangered areas shall be the responsibility of State Govt. of Jharkhand and necessary fund will be made available to State Govt. by BCCL.
- (v) An Authority namely Jharia Rehabilitation and Development Authority (JRDA) has been constituted by State Govt. under the Chairmanship of Commissioner North Chotanagpur for the purpose of rehabilitation of non-BCCL houses.
- (vi) A demonstration Scheme for shifting of 3100 non-BCCL houses (un-authorized) is under implementation at Belgoria mouza where work is in progress for which a total fund of Rs. 16.4 crores has already been made available to JRDA till date.

### **Monitoring of Telecom Companies by TRAI**

**\*411. SHRI S.M. LALJAN BASHA:** Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether it is a fact that private mobile telecom companies are not passing on proper tariff rates to subscribers;

(b) whether it is also a fact that TRAI fixes charges for calls, roaming and diverse other services;

(c) in what way TRAI monitors telecom companies to ensure that the actual bills reflects the stated charges;

(d) whether customers are being fleeced by large telecom companies; and

(e) the steps proposed by TRAI to randomly check bills and inspect suddenly the high charges and complicated bills being issued which puzzle the customers?

**THE MINISTER OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI DAYANIDHI MARAN):** (a) and (b) As per the existing tariff orders, the tariff for mobile services are forborne by the Telecom Regulatory Authority of India (TRAI) except for national roaming in mobile services. The mobile service providers are free to fix any tariff for the services that have been forborne by the TRAI. The mobile operators are offering various tariff packages catering to the requirements of different user profile. The service providers are to report the tariff to TRAI within seven days of its implementation. Whenever any discrepancy is observed in the tariff, suitable intervention is done by the TRAI.

(c) to (e) TRAI had issued the Quality of Service (Code of Practice for Metering and Billing Accuracy) Regulation, 2006 on 21st March, 2006. The Regulation mandates the service providers to arrange for audit of their Metering and Billing System on an annual basis through any one of the auditors from the panel of auditors notified by TRAI. The audit certificate is to be furnished to TRAI by 30th June of every year. The auditing process involves checking of the metering and billing system of the service providers on a sample basis.

The Regulation also provides that the service providers have to take corrective action on the inadequacies, if any, pointed out by the auditor in the audit certificate and to file with TRAI an Action Taken Report thereon by 30th September of every financial year.